



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Group Art Unit: 2645  
Examiner: Gauthier, Gerald

2645  
#2/A  
LB  
10/31/02

10/21/2002

Customer Assignment No. 27276  
Serial No. 09/164,807  
Filed: 10/01/1998  
Inventor's: William D. Castagna  
Title: METHOD FOR CUSTOMIZING INFORMATION FOR  
INTERACTING WITH A VOICE MAIL SYSTEM  
Attorney File No.: 33318/WWM/D2

Box Non-Fee Amendment  
Assistant Commissioner for Patents  
Washington, D.C. 20231

RECEIVED  
OCT 29 2002  
Technology Center 2600

AMENDMENT

Dear Sir,

This is responsive to the Official Communication of 08/14/2002, rejecting all claims 1-31 over various references.

If a further extension of time is required, please consider this a request therefore. If any additional fees are required, charge Deposit Account No. 19-3790.

The applicant modifies claims 1 and 26 to clarify their meaning as set forth below. A marked-up version of these same claims is presented after the REMARKS section.

AMENDED CLAIMS

Please amend claims 1 and 26 as follows:

1. (Once Amended) A method of personalizing voice messages to be used by a voice mail system in interacting with a user based on information provided by the user in an

CERTIFICATE OF MAILING (37 CFR 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on the date shown below:

*Therese McKinley*  
Therese McKinley

October 21, 2002  
(Date)

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SUBC17